

Charlotte Air Cargo Center

*your*  
**cargo**  
*connection*

# contact

Charlotte Douglas International Airport  
P.O. Box 19066  
Charlotte, NC 28208  
Phone: 1.800.FLY.CDIA

[cltairport.com](http://cltairport.com)

For general information, rates and charges,  
development and on-site visits, please contact:

[cargo@cltairport.com](mailto:cargo@cltairport.com)



**Charlotte-Douglas®**  
INTERNATIONAL AIRPORT

**WWW.QUICKCALLERONLINE.COM**  
**SECTION VI**  
**CHARLOTTE AREA AIR CARGO DIRECTORY**  
**CHARLOTTE AREA AIRPORT**

**SECTION VI**  
**AREA**  
**AIRPORTS**  
**INFORMATION**

**CHARLOTTE DOUGLAS INTERNATIONAL AIRPORT**

5501 Josh Birmingham Parkway, Charlotte, NC 28208

P.O. Box 19066, Charlotte NC 29219

704-359-4000

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Located in the geographic center of the Carolinas, Charlotte Douglas International Airport (CLT) is one of the world's busiest airports. Ranked 6th nationwide and 7th globally in operations, CLT averages 1,500 movements daily and serves more than 40 million passengers annually. The Airport offers nonstop service to 147 destinations, including 37 international destinations. Charlotte Douglas is served by seven domestic carriers, 14 regional carriers, three foreign flag carriers and is the new American Airlines' second largest hub.

*Source: Airports Council International (2012) and CLT Airport Activity Reports (2013)*



**Driving the State and Region**

CLT is located midway along the East Coast with excellent accessibility to major interstates. More than half the country's population - 163 million people - is two air hours from Charlotte and one day by truck. The Airport is five miles from uptown Charlotte and close to the City's Foreign Trade Zone.

- Charlotte is the center of the nation's fastest growing large Census Urbanized Area.
- North Carolina ranks 4th nationally in total net migration of population.
- All four adjacent states are among the top 20 in migration.
- North Carolina manufacturing workers are the 3rd most productive in the nation. Workers add \$5.91 in value for every dollar of payroll.
- The Charlotte area is home to 920 foreign-owned companies.



*Charlotte employs 20% of the state's workforce in the industry.*

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CHARLOTTE AREA AIRPORT**

**Balanced Economy**



Charlotte attracts industries from around the world and offers a well-diversified economy. Mecklenburg County has 30,000 businesses representing all major industries. We rank 10th nationally in the number of Fortune 500 companies headquartered. There are 270 Fortune 500 companies represented in Charlotte alone.

Charlotte is a city that continues to grow ahead of the pace of the nation. The past 10 years has seen an increase of 6,911 new companies, 50,575 new jobs and more than \$8.5 billion investment by new companies. During 2013, 1,138 businesses announced more than 11,530 new jobs and \$854 million in new investments.

- 15 Fortune 1000 companies headquartered locally
- 27 firms with more than \$1 billion in sales
- 4,277 companies with \$1 million or more in sales
- More than 1,300 firms within the region employ more than 100 workers.

**International Community**

For years, companies have located in Charlotte, seeing the global opportunities that span from the region's business community.

- 917 foreign owned companies in the Charlotte region

**Top 20 Countries by Number of Companies**

	<b>2013</b>	<b>2003</b>
● Germany	189	148
● United Kingdom	120	74
● Canada	89	69
● Japan	81	51
● France	57	38
● Switzerland	53	40
● Italy	50	43
● The Netherlands	47	21
● Sweden	35	32
● Australia	20	4
● Ireland	17	4
● China	15	3
● Belgium	14	12
● India	12	4
● Denmark	12	9
● Austria	11	3
● Taiwan	10	6
● Mexico	9	5
● South Korea	7	4
● Finland	7	5

*Source: Charlotte Chamber of Commerce*

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**CHARLOTTE AREA AIRPORT**

**SECTION VI**  
**AREA**  
**AIRPORTS**  
**INFORMATION**

**CLT Air Cargo Center**

Charlotte Air Cargo Center consists of approximately 570,000 square feet of facilities and more than 50 acres of aircraft ramp space. The area is adjacent to the Airport's four runways, which can accommodate all types of aircraft. A third parallel runway opened in February 2010. The runways measure 10,000 feet, 9,000 feet, 8,845 feet, and 7,500 feet. An on-airport intermodal rail/truck facility opened in December 2013.

- 60+ freight forwarders, custom brokers and international service providers
- 15+ cargo airlines, plus cargo lift by commercial carriers
- 300+ trucking companies



To further support air cargo operations, CLT has a full complement of international service support organizations including U.S. Customs and Border Protection, which performs immigration and agricultural services. The Charlotte Air Cargo Center is further strengthened by more than 60 freight forwarders, custom house brokers and professional international service providers.

**Affordable**

Charlotte Douglas International Airport is one of the best operated air transport facilities in the country, maintaining quality service and a competitively low fee structure.

*CLT Rates and Charges\**

<b>Landing Fees</b>	<b>\$0.87/ 1,000 lbs.</b>
<b>Average Cargo Office Rental</b>	<b>\$7.50-\$12/ sq. ft.</b>
<b>Average Cargo Warehouse Rental</b>	<b>\$3.75-\$5.75/ sq. ft.</b>

*\*Rates as of February 2014*



**Custom Built Facilities**

CLT currently has the capability to add approximately 70 acres of ramp space to the Charlotte Air Cargo Center. This development can sustain more than 1,000,000 sq. ft. of building space facilities. CLT has built extensive custom facilities.

*(continued)*

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**Custom Built Facilities** *(continued)*

*Available Today*

- On-airport facility
- Located adjacent to ramp
- 14,965 sq. ft. of office space
- 27,659 sq. ft. of cargo warehouse
- 21' clear minimum height warehouse



**Intermodal Facility**

Norfolk Southern Railway's Charlotte Regional Intermodal Facility at CLT is the only facility operating between two active runways with the ability to seamlessly link freight operations by air, rail and truck with access to seaports. The facility is capable of 200,000 lifts annually and compatible with aviation operations. Its strategic location increases efficiency and reduces urban truck transfer traffic. It is expected to create additional growth for a transportation and logistics hub.



**Location of Rail Lines**

The Charlotte region is the center of the country's largest consolidated rail system. Norfolk Southern Railway and CSX Transportation link 27,000 miles of rail between Charlotte and 22 Eastern states. Both offer piggyback facilities that combine their services with those of the more than 300 trucking firms located here.

"Charlotte Douglas International Airport  
Your Cargo Connection"

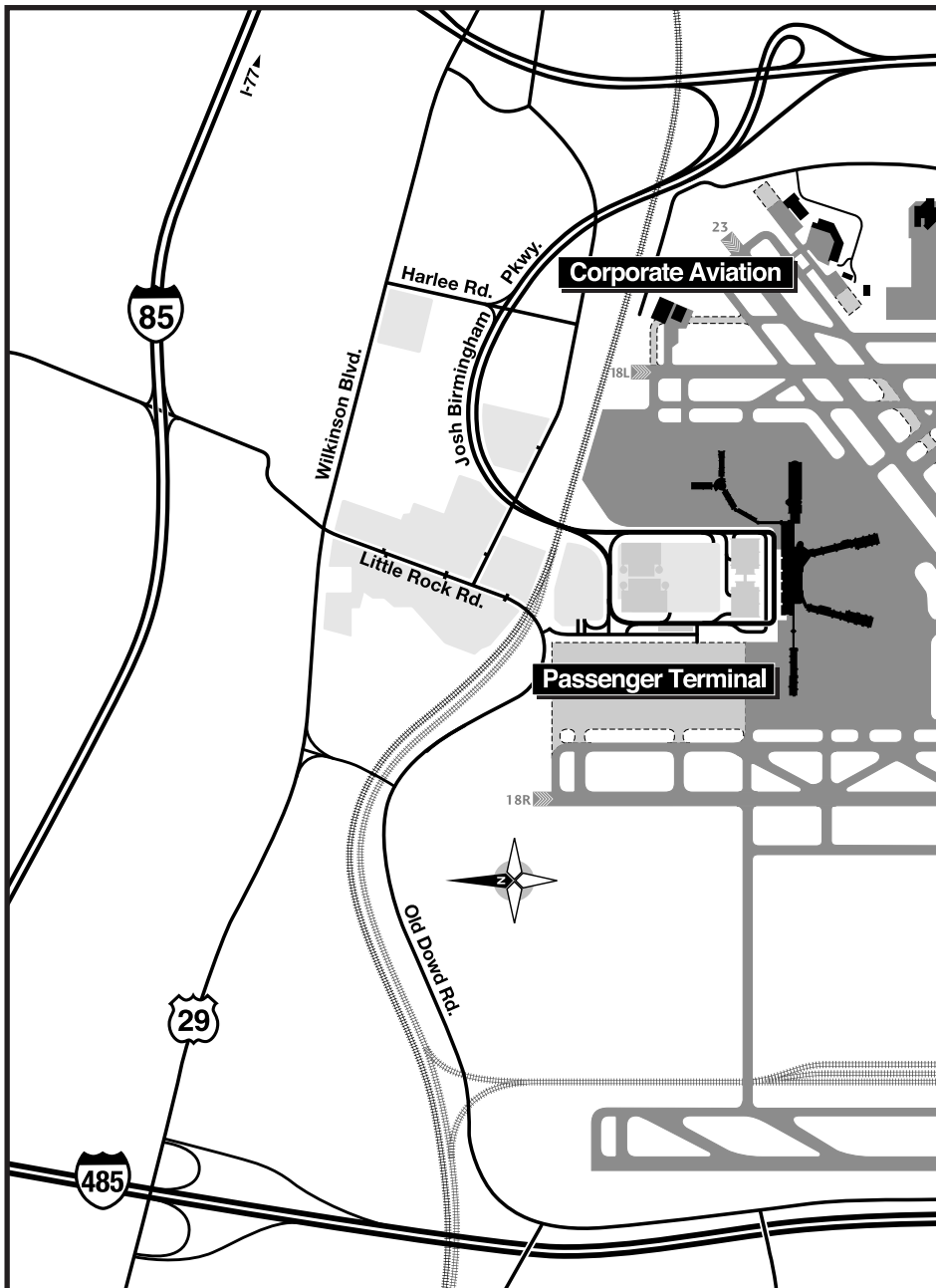


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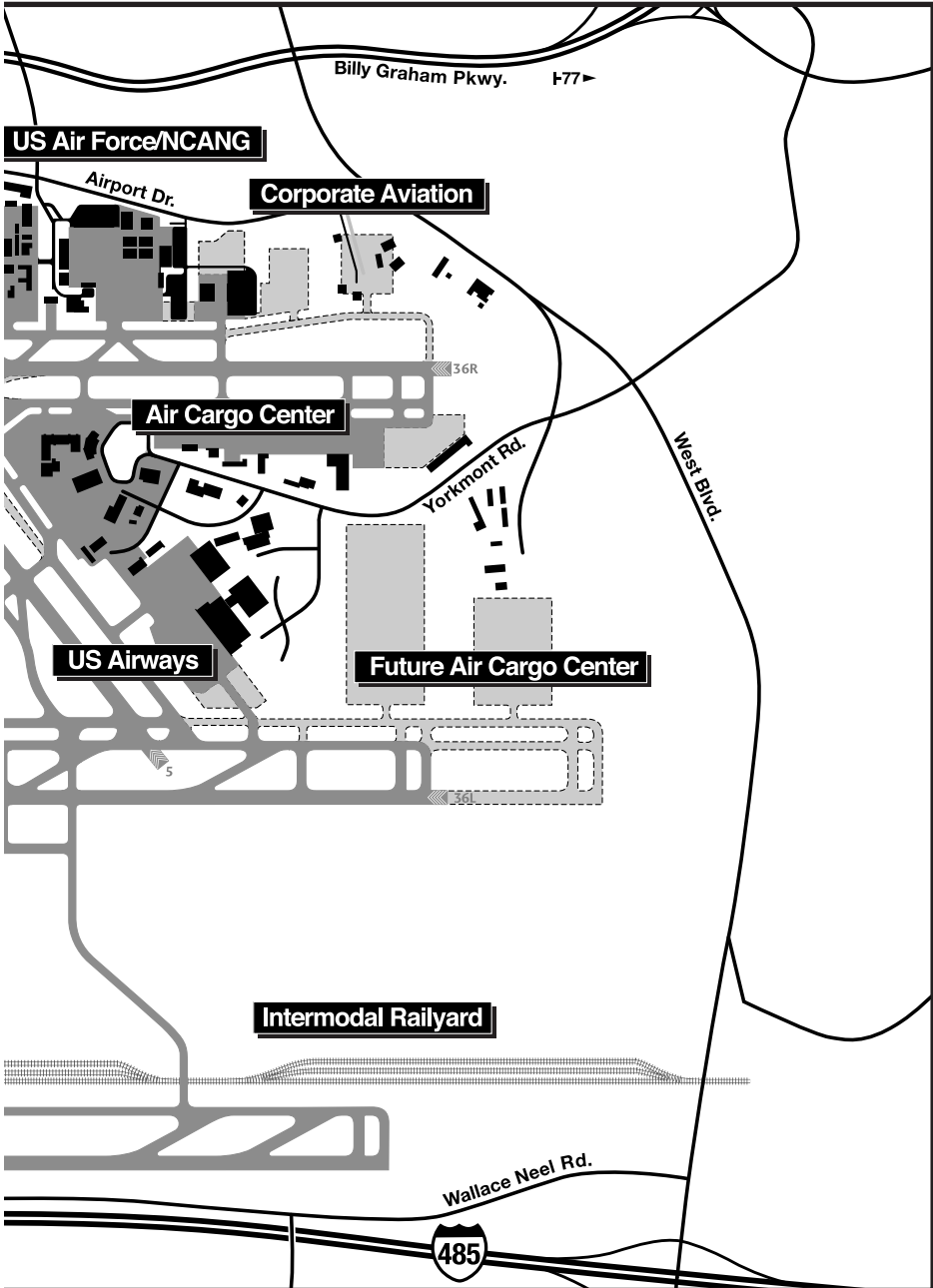
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# Charlotte-Douglas<sup>®</sup>

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# Airfield & Complex Map



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**General Airport Contact Info**

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704-359-4000

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**FEDERAL AGENCIES & SERVICES**

<b>FAA - Control Tower</b> .....	704-359-1000
<b>FAA - Flight Standards District Office (FSDO)</b> .....	704-319-7020
<b>FAA - Office of Communications (National)</b> .....	202-267-3883
Public Affairs (Southern Region) .....	404-305-5100
<b>National Weather Service (Recording)</b> .....	864-848-3859
<b>TSA - Whitehall</b>	
3800 Arco Corporate Dr., Suite 400 Charlotte, NC 28273	
Main .....	704-916-2200
Federal Safety Director .....	704-916-4182
Asst. Federal Safety Director (Inspection) .....	704-916-3322
Asst. Federal Safety Director (Law Enforcement) .....	704-972-6948
Public Affairs (National) .....	571-227-2829
Public Affairs (Southern Region) .....	404-460-2282
Public Affairs (Southern Region-after hours) .....	877-632-7327
FAX .....	704-588-8969
<b>US Air Mail Facility</b> .....	704-359-8991
4800 Express Dr., Charlotte, NC 28219	
<b>US Customs and Border Protection</b> .....	980-235-1600
1901-K Cross Beam Dr., Charlotte, NC 28217	
Main .....	704-329-6100
FAX .....	704-329-6107
Cargo Office .....	704-329-6120
FAX .....	704-329-6205
Airport Office .....	980-235-1600
Airport Supervisor .....	980-235-1618
Airport Fax .....	980-235-1680
24-hour Number .....	800-973-2867
<b>US Department of Agriculture</b>	
<b>Animal and Plant Health Inspection Service</b>	
<b>Plant Protection and Quarantine (Main)</b> .....	704-424-1014
1809-C Associates Lane, Charlotte, NC 28217	FAX: 704-357-1667
<b>US Department of Commerce</b>	
<b>International Trade Administration (Main)</b> .....	704-333-4886
521 E. Morehead St., Charlotte, NC 28202	FAX: 704-332-2681



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**AREA**  
**AIRPORTS**  
**INFORMATION**

**AIR FREIGHT/CARGO AND SUPPORT COMPANIES**

<b>Air General (Main)</b> . . . . .	704-359-4134
4706 Yorkmont Rd. Charlotte, NC 28208	
Station Manager . . . . .	704-359-3262
FAX (Domestic and International) . . . . .	704-359-3272
International Cargo . . . . .	704-359-3280
Domestic Manager . . . . .	704-359-3291
<b>ASIG (Main)</b> . . . . .	704-359-0051
4700 Yorkmont Rd., Suite 202 Charlotte, NC 28208	
Operations . . . . .	704-359-4751
FAX . . . . .	704-359-4397
Dispatch (Express) . . . . .	704-359-5101
Dispatch (Mainline A/Con) . . . . .	704-359-3354
General Manager . . . . .	704-359-5209
Fuel Farm . . . . .	704-359-0051
Supervisor C Concourse . . . . .	704-359-8242
<b>DHL (Main)</b> . . . . .	704-501-2148
4200 Yorkmont Rd. Charlotte, NC 28208	
Station Manager . . . . .	704-297-9207
FAX . . . . .	704-359-0707
<b>Delta Cargo</b>	
Air Cargo handled by Worldwide Flight Services (see Worldwide Flight Services)	
<b>Delta Global</b>	
Air Cargo handled by Worldwide Flight Services (see Worldwide Flight Services)	
<b>Federal Express</b>	
4831 Express Dr. Charlotte, NC 28208	
Ramp Manager . . . . .	704-359-5110
FAX . . . . .	704-359-5129
<b>Forward Air Cargo</b>	
3301 International Airport Dr. Charlotte, NC 28217	
Manager . . . . .	704-357-0771
FAX . . . . .	704-357-3250
<b>Jetstream (Main)</b> . . . . .	704-358-3821
4402 Yorkmont Rd. Charlotte, NC 28208-7341	
Manager . . . . .	704-359-2690

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**Jet Logistics**

5400 Airport Dr.  
Charlotte, NC 28208

Manager .....704-359-5230  
Administrative .....704-359-5232  
FAX .....704-359-0065

**United Parcel Service (UPS)**

4404 Yorkmont Rd.  
Charlotte, NC 28208

Manager .....704-359-1650  
FAX .....704-359-0529

**Worldwide Flight Services** .....704-359-8300

Responsible for Delta Cargo and Delta Global Air Cargo

3628-A Yorkmont Rd  
Charlotte, NC 28208

Manager .....704-359-8474

**Wilson Air Center (General Aviation/Fixed Base Operator)**

**SOUTH**

5400 Airport Dr.  
Charlotte, NC 28208

Main Number .....704-359-0440  
CSR Manager .....704-359-6731  
General Manager .....704-359-6732  
Operations Manager/Asst. General Manager .....704-359-6708

**NORTH**

5319 Morris Field Dr.  
Charlotte, NC 28208

Main Number .....704-359-6720

**AIR CARRIERS**

**American Airlines**

General Manager .....704-359-4100  
FAX .....704-359-4104/4633

**American Eagle**

General Manager .....704-359-4127  
FAX .....704-359-4146

**Delta Air Lines**

Station Manager .....704-359-7900  
FAX .....704-359-7914

**JetBlue Airlines**

Station Manager .....704-264-0726  
FAX .....704-359-0726

**Lufthansa**

Station Manager .....704-359-1991

**Piedmont Airlines**

Station Director .....704-359-6222  
FAX .....704-359-6086

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**CHARLOTTE AREA AIRPORT**

**SECTION VI**  
**AREA**  
**AIRPORTS**  
**INFORMATION**

**Southwest Airlines**

Station Manager .....704-359-1780  
 FAX .....704-359-1777

**United Airlines**

General Manager .....704-359-4400  
 Air Freight (Jetstream) .....704-359-4404

**US Airways**

Main .....704-359-3012

**FUELING**

**ASIG**

4700 Yorkmont Rd., Suite 202  
 Charlotte, NC 28208

General Manager .....704-359-5209  
 C-Concourse Ramp Office for Fuel Spills .....704-359-8242  
 Fuel Farm .....704-392-4351  
 Mainline/A Concourse Dispatch .....704-359-3354  
 Express Dispatch .....704-359-5101

**ASIG - Fuel Farm**

6502 Old Dowd Rd.  
 Charlotte, NC 28214

Fuel Farm Manager .....704-392-4351

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