



Concourse B Renovations

CLT RENOVATIONS

Create Modernized Terminal

Renovations are underway inside Charlotte Douglas International Airport's (CLT) terminal. When complete, the modernized terminal will feature amenities that offer a first-class passenger experience for today's traveler.

All concourses will receive new ceiling tiles, LED lighting, wayfinding signage, carpet in the gate areas, wall panels and fresh coats of paint. Terrazzo flooring also will be placed in the center walkway of the concourses to better accommodate rolling luggage. HVAC, electrical, fire alarm and sprinkler systems will be upgraded as well.

Terminal renovations are part of Destination CLT, the Airport's \$2.5 billion capital improvement plan that includes expansion of the terminal and airfield.

Concourse B is the first concourse to undergo the transformation, which began in September 2017. Currently, ceiling work is

nearing completion and new finishes and terrazzo flooring are being installed. A new air handling unit will be operational by this summer to increase air conditioning capacity.

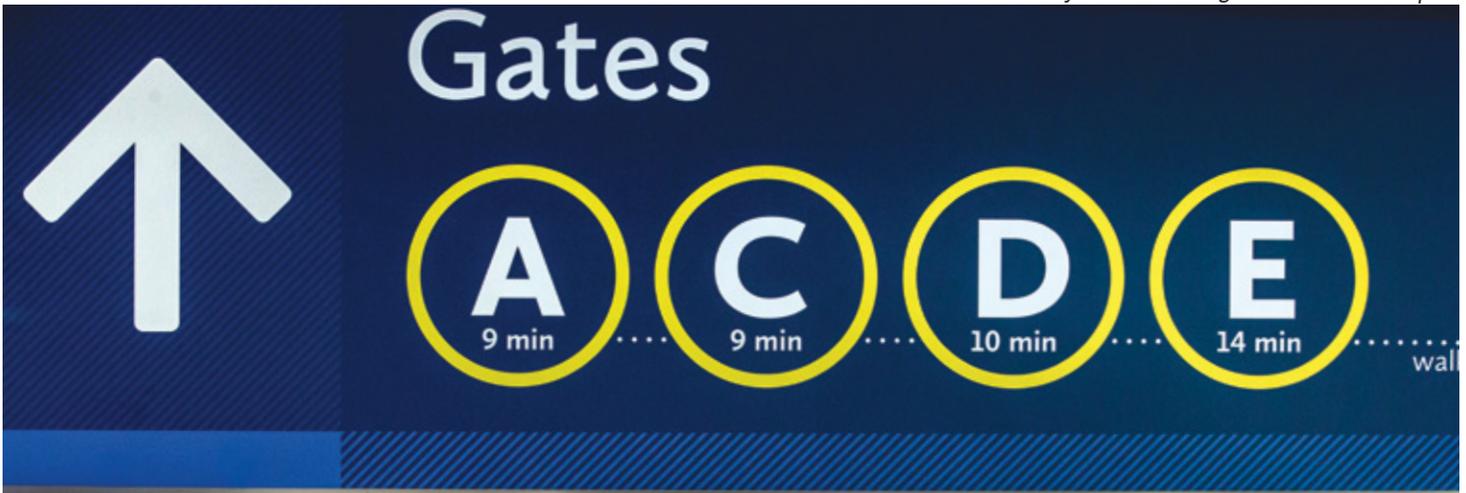
Throughout the renovation process, Concourse B will remain open to passengers. Some areas are gated during the day to preserve the integrity of the newly poured terrazzo. Concourse B renovations are scheduled for completion by the end of the year.

Further complementing the modern look, restrooms will be renovated on Concourses A, B, C and D with new partitions, sinks, ceiling, wall and floor tiles. Only one set of restrooms will be taken out of service at a time on each concourse.

All restrooms will remain open during the summer, Thanksgiving and Christmas week.

Renovations also include new signage and exterior facades for restaurants and retail stores that are consistent throughout the terminal.





New wayfinding signage is part of terminal renovations and has been implemented on Concourse B.

For CLT's other four concourses, renovations will begin on Concourse A in September, Concourse C in early 2019, Concourse D in spring 2019 and Concourse E in fall 2019.

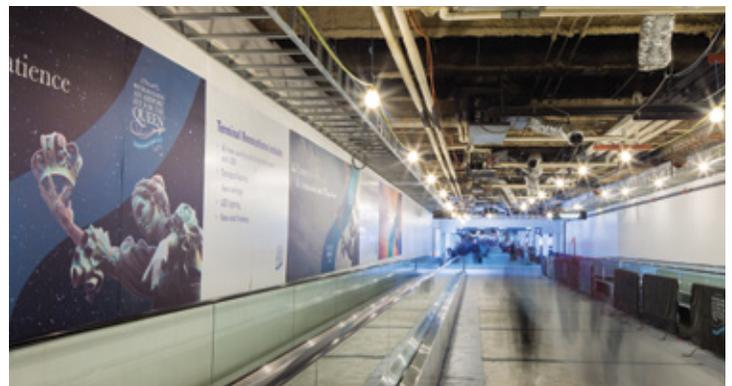
The Airport's Atrium will undergo a refresh too. The project is still in the planning stages. Ticketing and Baggage Claim will receive an overhaul during the terminal lobby expansion, which is scheduled to begin in spring 2019.

Technology improvements will include additional fiber cable infrastructure that allows for passenger/facility growth, upgraded gate seating with integrated power, new flight information display system (FIDS) monitors and an updated/more user friendly WiFi system.

During renovations, Airport operations will not be interrupted. The majority of work will occur at night from 11 p.m. to 5 a.m. to minimize disruptions. Sections of the concourses, however, will serve as construction areas. Passengers will see open ceilings and bare concrete flooring. Each concourse renovation project will take a year to 18 months to complete. All concourse renovations are scheduled to wrap-up by late 2020.

CLT is keeping passengers informed about Airport renovations through a unique "Pardon Our Dust" campaign, which features project details and messages from Queen Charlotte thanking passengers for their patience during the renovation process.

CLT's terminal building opened in spring 1982. The \$70 million project will bring new life to the 36-year-old building and serve as the most extensive renovation initiative in the terminal's history.



"Pardon our Dust" campaign is on display where renovations have begun.



New store front facade and signage concept.



Learn more about Queen Charlotte and Destination CLT at cltairport.com



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